Books

7. Carla O’Dell and C. Jackson Grayson, Jr.: ‘If Only We Knew What We Know: The Transfer of Internal Knowledge and Best Practice’; Free Press, 1998
12. Georg von Krogh, Kazuo Ichijo and Ikujiro Nonaka, ‘Enable Knowledge Creation: How to Unlock the Mystery’


25. S. Lelieveldt Consultancy Amsterdam, ‘Study commissioned by the Institute for Prospective Technological Studies as a part of the ePayments Systems Observatory Project’, December 12, 2001


**Web Resources**

2. [www.nucleussoftware.com](http://www.nucleussoftware.com)
3. [www.oracle.com](http://www.oracle.com)
4. [http://www.cio.in](http://www.cio.in)
5. [www.justice.govt.nz](http://www.justice.govt.nz)
7. [www.ibm.com](http://www.ibm.com)
8. [www.cisco.com](http://www.cisco.com)
9. [www.hsc.csu.edu.au](http://www.hsc.csu.edu.au)
10. [www.hp.com](http://www.hp.com)

*Note: Students, who wish to pursue advance study of the subject, are advised to read the aforementioned books in detail and also refer websites for more thorough information.*