Books

7. Carla O'Dell and C. Jackson Grayson, Jr.: 'If Only We Knew What We Know: The Transfer of Internal Knowledge and Best Practice', Free Press, 1998
12. Georg von Krogh, Kazuo Ichijo and Ikujiro Nonaka, ‘Enable Knowledge Creation: How to Unlock the Mystery’
25. S. Lelieveldt Consultancy Amsterdam, ‘Study commissioned by the Institute for Prospective Technological Studies as a part of the ePayments Systems Observatory Project’, December 12, 2001

Web Resources
2. www.nucleussoftware.com
3. www.oracle.com
4. http://www.cio.in
5. www.justice.govt.nz
7. www.ibm.com
8. www.cisco.com
9. www.hsc.csu.edu.au
10. www.hp.com

Note: Students, who wish to pursue advance study of the subject, are advised to read the aforementioned books in detail and also refer websites for more thorough information.